Instructional Technology Council

National eLearning Survey of Community Colleges

2024 SURVEY RESULTS INFOGRAPHIC

Top 5 Challenges

1. IT support
2. Accessibility/ADA compliance
3. Adequate admin authority
4. Adequate assessment
5. Monitoring emerging practices

Learning Admin Reports

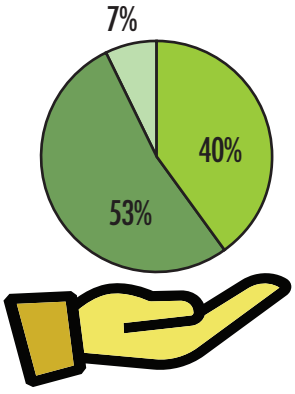
80% Report to an academic supervisor

10% Director
20% Dean
50% VP

20% Report to non-academic supervisor

7% Director
13% IT Admin

Support from Leadership

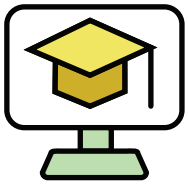


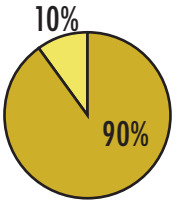
93% indicate leadership supports the OL program

- Little or no support
- Supportive
- Very supportive

Offer Online Degrees

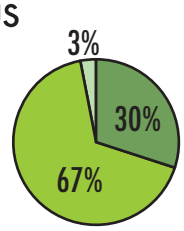
Asynchronous





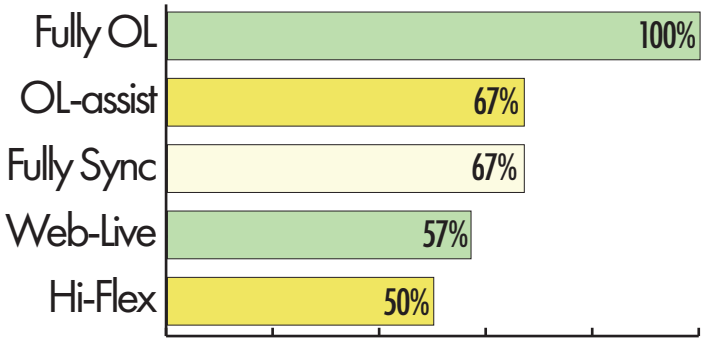
- No
- Yes

Synchronous

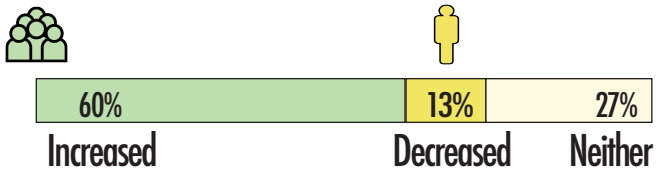


- Don't Know
- No
- Yes

Types of online classes currently offered

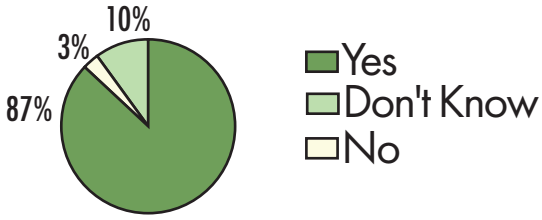


Staff Size Pre v Post-Pandemic



In-person enrollment restored to pre-pandemic levels

Offer Dual-Credit to High School Students



Top 5 Most Common Positions

87%	Administrator
83%	Instructional Designer
73%	LMS Administrator
67%	Technical Support
53%	Faculty Trainer

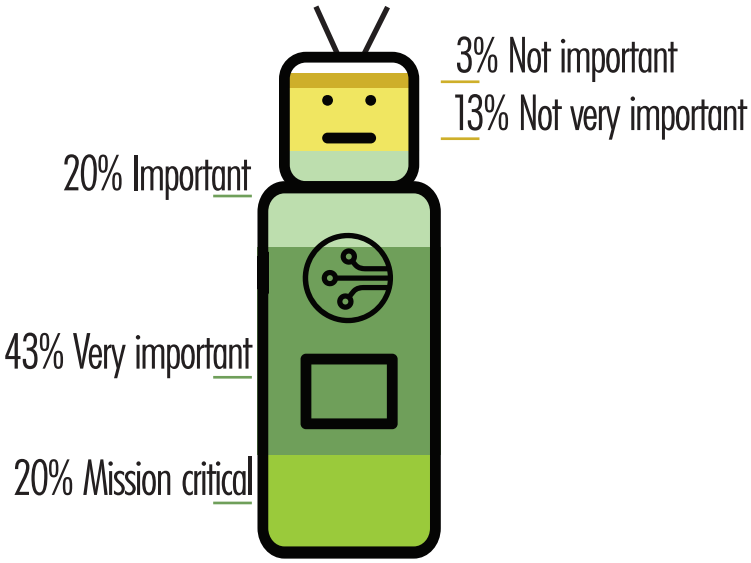
Top 3 Least Common Positions

17%	Navigator/Retention Specialist
23%	Videographer
23%	Assistive Technician

Importance of AI in the next 5 years

83% AI will be important

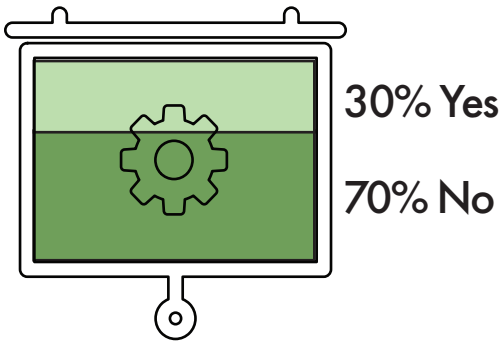
16% AI will not be important



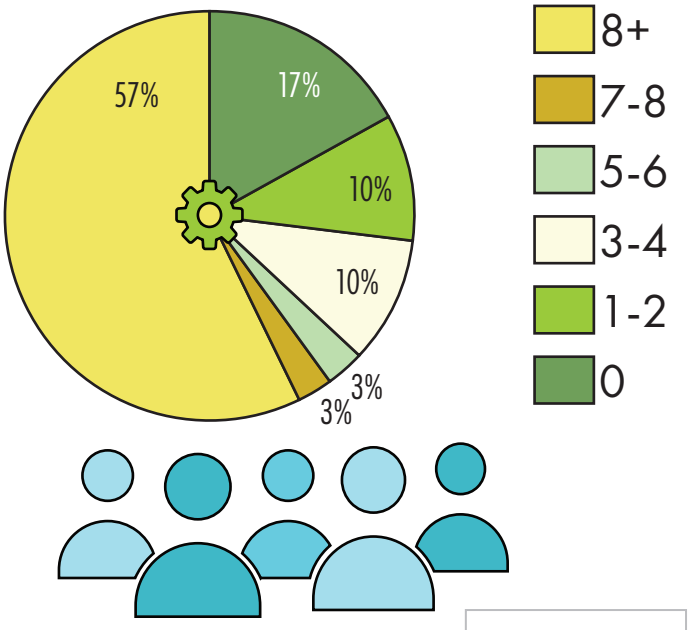
Top 5 Access to Content Besides Faculty

77%	Online program staff
37%	Academic Dean
23%	Department Chair
13%	Student Services
3%	VPAA

Required training for faculty



Hrs of LMS training required for faculty



Portland Community College

An affiliated council of AMERICAN ASSOCIATION OF COMMUNITY COLLEGES

https://www.itcnetwork.org

Copyright © 2024 Instructional Technology Council

Designed by Portland Community College